MyArmyBenefits and Online Survivor Benefits Report (OSBR)

VA/DoD Survivors Forum
Tuesday, January 22, 2019
Agenda

– Purpose
– MyArmyBenefits Features
– Survivor Benefits Report
  • Overview
  • Restrictions
  • Process
  • Data Requirements
  • Sample Reports
– Online Survivor Benefits Report
– Demonstration
– Questions
Purpose

To provide a general overview of *MyArmyBenefits (MAB)* and the Casualty Operations Special Module (Survivor Benefits Report/Online Survivor Benefits Report).
Features

- Benefit Library
  - Federal Fact Sheets
  - State and Territory Benefits Fact Sheets
  - Resource Locators
- Benefit Calculators (CAC/DS Logon)
  - Retirement (including BRS & SBP)
  - Survivor Benefits
  - Deployment Calculator
- Benefits Help Desk Operations
- Wounded Warrior Special Module
  - Wounded Warrior / DRE Calculator
- Casualty Operations Special Module
  - Online Survivor Benefits Report

http://myarmybenefits.us.army.mil
Survivor Benefits Report (SBR) Overview

• Features
  – At-Time-of-Death benefits report
  – Follow-on 24x7 Online Survivor Benefits Report (OSBR) calculator access for surviving spouses (OSD is working on including Guardian access)
  – Family Assistance Support Team (FAST) helpdesk support

• Provides
  – Critical benefits information to families
  – Standard format of benefits information for all Services
  – Consistency and accuracy of information
  – The Services Casualty representatives access to SME’s regarding myriad of federal benefits (Social Security, VA, DFAS)

Family Assistance Support Team (FAST) helpdesk - 1-877-827-2471
At-Time-of-Death SBR

• FAST Team provides a Survivor Benefits Report (SBR) for the Surviving Spouse/Children of Warriors who die on active duty (includes Reserve & National Guard deaths on duty)
• Separate reports for Spouse & Child Survivor Benefits Plan election and Child-Only Survivor Benefits Plan election
• Defaults to LOD-Yes & SC-Yes, but can also reflect LOD-No, SC-No
• A separate SBR is prepared for each family element (for children within the household and for those in someone else’s custody.)
At-Time-of-Death SBR: Restricted Access

- Each Service has access to only their Service’s SBRs
- Each Casualty Branch/Retired Service Office (RSO) has access to only their Service’s SBRs
- Each CAO/CACO/CAR has access to SBRs for only their case(s)
- Each Surviving Spouse has access to only the SBR for his/her immediate family (i.e., living in same household)
- Each family element living outside the household only has access to his/her SBR
Casualty Data Requirements

In order to initiate the SBR, the FAST Team requires the following:

<table>
<thead>
<tr>
<th>Service member</th>
<th>Family</th>
<th>Casualty Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Name</td>
<td>• Spouse Name</td>
<td>• Date of Death</td>
</tr>
<tr>
<td>• Rank/Grade</td>
<td>• DoB</td>
<td>• LOD: Yes or No</td>
</tr>
<tr>
<td>• SSN</td>
<td>• Email Address</td>
<td>• Service-Connected or Non Service-Connected</td>
</tr>
<tr>
<td>• DoB</td>
<td>• Home Address</td>
<td></td>
</tr>
<tr>
<td>• Service Dates:</td>
<td>• Phone Number</td>
<td></td>
</tr>
<tr>
<td>- DoR</td>
<td>• Child(ren) Names</td>
<td></td>
</tr>
<tr>
<td>- Active Svc Date</td>
<td>• Child(ren) DoB</td>
<td></td>
</tr>
<tr>
<td>- Basic Pay Date</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- DIEMS,</td>
<td></td>
<td></td>
</tr>
<tr>
<td>- Prev Rank/DoR</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Component Status</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Family Assistance Support Team (FAST) helpdesk - 1-877-827-2471
SBR – Other Information Needed

– Is the surviving spouse working and earning more than $17,040 per year?

– Was the Service Member previously married?
  • If so, is there a Former Spouse SBP court order in effect?

– Are any of the children living outside the surviving spouse’s household with another parent or guardian?
  • Include Guardian’s name, address, phone number & email address

– Are any of the children considered special-needs (handicapped) that make them unable to care for themselves?

– Has the deceased been reduced in rank in the past 3 years?
  • From what rank – what was the previous rank’s effective date

Family Assistance Support Team (FAST) helpdesk - 1-877-827-2471
Online SBR (OSBR)

- Surviving spouses have 24x7 access to the Online Survivor Benefits Report (OSBR) calculator for information, benefit updates, and to conduct “what if” scenarios
- OSBR reflects COLA and all legislative changes affecting survivor benefits annuities over time
- Spouse has the ability to notify the Family Assistance Support Team (FAST) of family changes, such as remarriage
- DS-Logon required for access (Survivors may need assistance in acquiring DS Logon)
- **Once they get a DS Logon, Survivors will need to call the Family Assistance Support Team (FAST) to “link” their DS Logon to their OSBR, and receive a URL and a password**
- Spouse can call FAST if they have questions regarding their benefits or if having problems with receiving benefits

*Family Assistance Support Team (FAST) helpdesk - 1-877-827-2471*
Surviving spouses can access the login for the Online Survivor Benefits Report (OSBR) calculator here.
## Survivor Benefits Report

**MSG Julio Gray**

Using “Spouse/Child” Survivor Benefit Plan (SBP) Election

### Monthly Survivor Annuity Benefits

<table>
<thead>
<tr>
<th>Reason for Change</th>
<th>SS</th>
<th>DIC</th>
<th>SBP</th>
<th>SSIA</th>
<th>Total</th>
<th>Annual</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Benefit</td>
<td>2532</td>
<td>2230</td>
<td>981</td>
<td>318</td>
<td>$6061</td>
<td>72732</td>
</tr>
<tr>
<td>Child is 18</td>
<td>3375</td>
<td>2230</td>
<td>981</td>
<td>318</td>
<td>6904</td>
<td>82848</td>
</tr>
<tr>
<td>DIC Extra Ends</td>
<td>3375</td>
<td>1955</td>
<td>981</td>
<td>318</td>
<td>6629</td>
<td>79548</td>
</tr>
<tr>
<td>Herbert is 18</td>
<td>2792</td>
<td>1632</td>
<td>981</td>
<td>318</td>
<td>5723</td>
<td>68676</td>
</tr>
<tr>
<td>Sheila is 16</td>
<td>1396</td>
<td>1632</td>
<td>981</td>
<td>318</td>
<td>4327</td>
<td>51924</td>
</tr>
<tr>
<td>Sheila is 18</td>
<td>0</td>
<td>1309</td>
<td>981</td>
<td>318</td>
<td>2608</td>
<td>31296</td>
</tr>
</tbody>
</table>

SBP benefit ($2290) is reduced to $1007 due to offset by VA DIC ($1283).
SURVIVOR BENEFITS REPORT

MSG JULIO GRAY
Using “Child Only” Survivor Benefit Plan (SBP) Election

## Monthly Survivor Annuity Benefits

<table>
<thead>
<tr>
<th>Reason for Change</th>
<th>SS</th>
<th>DIC</th>
<th>SBP</th>
<th>Total</th>
<th>Annual Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Benefit</td>
<td>$2532</td>
<td>$2187</td>
<td>$1526</td>
<td>$6245</td>
<td>74940</td>
</tr>
<tr>
<td>Child is 18</td>
<td>3375</td>
<td>2187</td>
<td>1526</td>
<td>7088</td>
<td>85056</td>
</tr>
<tr>
<td>DIC Extra Ends</td>
<td>3375</td>
<td>1917</td>
<td>1526</td>
<td>6818</td>
<td>81816</td>
</tr>
<tr>
<td>Child is 22+</td>
<td>3375</td>
<td>1917</td>
<td>2290</td>
<td>7582</td>
<td>90984</td>
</tr>
<tr>
<td>Herbert is 18</td>
<td>2792</td>
<td>1600</td>
<td>1145*</td>
<td>5537</td>
<td>66444</td>
</tr>
<tr>
<td>Sheila is 16</td>
<td>1396</td>
<td>1600</td>
<td>1145*</td>
<td>4141</td>
<td>49692</td>
</tr>
<tr>
<td>Herbert is 22+</td>
<td>1396</td>
<td>1600</td>
<td>2290</td>
<td>5286</td>
<td>63432</td>
</tr>
<tr>
<td>Sheila is 18</td>
<td>0</td>
<td>1283</td>
<td>0*</td>
<td>1283</td>
<td>15396</td>
</tr>
<tr>
<td>Gladys is 60</td>
<td>1331</td>
<td>1283</td>
<td>0</td>
<td>2614</td>
<td>31368</td>
</tr>
</tbody>
</table>

*For dependents under age 18, 100% of the SS is taxable.

Family Assistance Support Team (FAST) helpdesk - 1-877-827-2471
Connecting DS Logon to Access OSBR

1. • If you don’t have a DS Logon account go to https://myaccess.dmdc.osd.mil.
   • (If you have a DS Logon, skip to Step 3.)

2. • Click on “More DS Logon Options” box. Click on “Need a DS Logon?”. Continue through the series of screens and complete your DS Logon registration. You need to register for the Level 2 Premium account (this is a no-cost service). You should now have a DS Logon account user name and password.

3. • Contact the OSBR FAST at (877) 827-2471 and provide them your DS Logon User-name ID to establish access to your survivor benefits interactive report. (We do not require your password.)

Family Assistance Support Team (FAST) helpdesk - 1-877-827-2471
Points of Contact:

MyArmyBenefits Help Desk
1-888-721-ARMY (2769)
M-F, 9am-5pm (EST)

Family Assistance Support Team (FAST) Help Desk
1-877- 827-2471
M-F, 9am-5pm (EST)

Army G-1, Retirement Services Office (RSO)
Ms. Chelsea Ortiz, SBS Program Manager
Chelsea.M.Ortiz.civ@mail.mil, 703-571-7234